



# Now Hiring: World Changer

If you can dream it, we can do it.

## Why Cisco?

We're the people who made the Internet what it is today. From its early days of simple connectivity to the future of the Internet of Everything, we've pioneered it every step of the way. Now we're building the best team in the business so we can continue to change the way the world works, lives, plays, and learns by connecting the unconnected.

Join us and help us become the #1 IT company in the world.



Snap the code to learn more.

## Customer Support Engineer

### What You'll Do

As a Customer Support Engineer, you'll help customers get the most out of their networks. As you expand your network knowledge, you'll use your analytical and communication skills to solve real-life network problems. Then you'll write guides to help customers solve those problems. And you'll also take your skills to the field and make business networks better.

**Application Closing Date:** April 1st 2014

**Program Start Date:** September 1st 2014

### Day To Day, That Means:

- Helping resolve technical issues in network services
- Writing documents and building Cisco's online technical knowledge base
- Contributing to collaborative sites to help people get the most out of their technology
- Understanding all aspects of the latest Cisco innovations

### Why You'll Love It

Our Customer Support Engineers shape the future of business. You'll have access to Cisco Technical Assistance Labs with over \$650M in Cisco assets. You'll use this equipment to stay up to date on cutting-edge innovations and understand what makes them tick. And you'll use this knowledge to help the world of the future run more smoothly.

### About You

- You have a Bachelor's or Master's degree in a technical field like Computer Science, Electrical Engineering, Networking, or a similar field
- You've been working for less than two years since graduating with your latest degree
- You must be fluent in English
- You're interested in information technology and/or computer networking
- You must be able to legally live and work in Poland or any of the CIS countries, without visa support or sponsorship

Join the team that's shaping how the future works.

To read about open positions and apply, go to Graduate Opportunities tab here: [www.cisco.com/go/krakow](http://www.cisco.com/go/krakow).

